

# **xiaomi** Vacuum Cleaner G10 Plus User Manual



## Safety Instructions

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**This product is for household use only. Read this manual carefully before use, and retain it for future reference.**

This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Children shall not play with the appliance. Cleaning and user maintenance shall not be made by children without supervision.

Do not use the product at an ambient temperature above 38°C or below 5°C or on a floor with liquids or sticky substances.

If the charger or battery pack is damaged, it must be replaced by a special cord or assembly available from the manufacturer or its service agent.

To reduce the risk of fire, explosion, or personal injury, check to make sure the lithium-ion battery and charger are undamaged before use. Do not use the vacuum cleaner if either the battery or charger is damaged.

Only use the vacuum cleaner on dry indoor surfaces. Do not install, charge, or use this product outdoors, such as in bathrooms, or near a pool.

Do not touch the plug or any part of the vacuum cleaner with wet hands.

The high torque brush bar, mini electric brush, battery, extension rod, and the vacuum cleaner are electrically conductive and should not be immersed in water or other liquid. Make sure all parts are thoroughly dry after you carry out cleaning on them.

To prevent injury caused by moving parts, turn off the vacuum cleaner before cleaning the high torque brush bar and mini electric brush. The high torque brush bar, dust compartment, and filter must all be properly installed before using the vacuum cleaner.

Do not use the vacuum cleaner to pick up flammable or combustible liquids, such as gasoline, bleach, ammonia, or drain cleaners; nor other liquids like water.

Do not use the vacuum cleaner to pick up drywall particles, ashes like fireplace ash, or smoking or burning materials such as coal, cigarette butts or matches.

Do not use the vacuum cleaner to pick up sharp or hard objects, such as glass, nails, screws, or coins, which may damage the product.

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Keep hair, loose clothing, fingers, and other parts of the body away from the vacuum cleaner's openings and moving parts. Do not point the suction opening, extension rod, or other accessories at your eyes or ears or put them in your mouth.

Do not put any object into the vacuum cleaner's openings, nor use the vacuum cleaner with any opening blocked. Keep free of dust, lint, hair, or other items which may reduce airflow.

Do not rest the vacuum cleaner against a chair, table, or other unstable surfaces, as this may cause damage to the product or personal injury. If the vacuum cleaner malfunctions because of being knocked over or damaged, please contact the authorized service department. Never attempt to disassemble the vacuum cleaner on your own.

The dust compartment cover, pre-filter, cyclone assembly, and filter must all be properly installed prior to using the vacuum cleaner.

Make sure the charger is unplugged when not used for extended periods as well as prior to performing any maintenance or repairs.

Please be extra careful when using the vacuum cleaner to clean stairs.

Fire Hazard Warning: Do not apply any type of fragrance to the vacuum cleaner's filter. These types of products are known to contain flammable chemicals which may cause the vacuum cleaner to catch fire.

DO NOT expose the battery and appliance to fire as it may cause explosion.

DO NOT expose or submerge the battery and appliance in any water, salt water, or other liquids.

WARNING: Do not use any third-party battery pack and charger.

Use only with BLJ24W308080P-V charger.

Use only with V2210-7S1P-BCA/V2210-7S1P-BWA battery pack.

Please strictly follow the instructions in this user manual when using the vacuum cleaner. Users are responsible for any loss or damage that may arise from improper use of the vacuum cleaner.

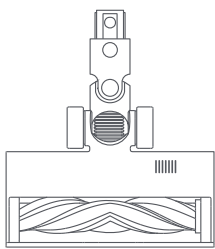
# Product Overview

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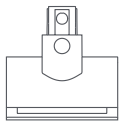
## Accessories List



Extension Rod



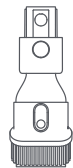
High Torque Brush Bar



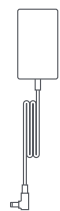
Mini Electric Brush



Crevice Nozzle



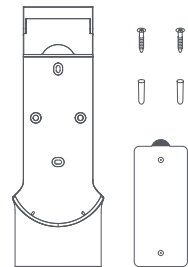
2-in-1 Brush Nozzle



Charger



Water Tank



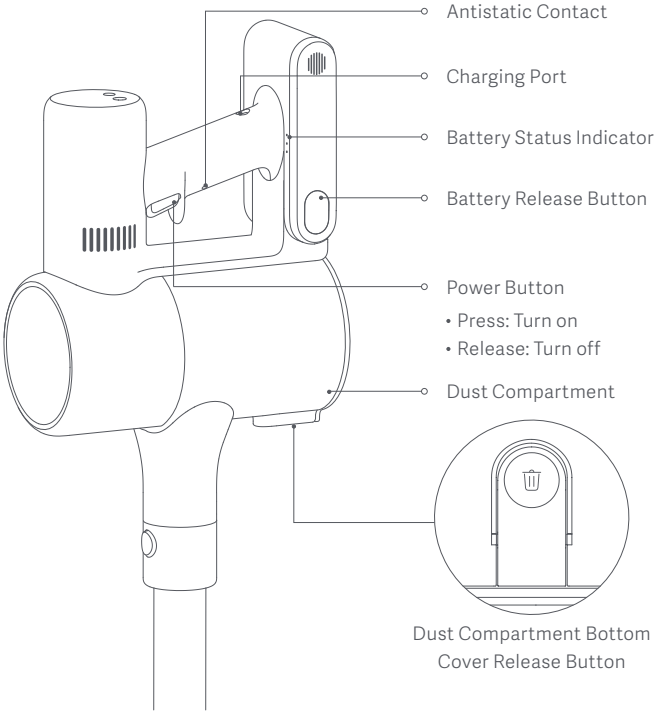
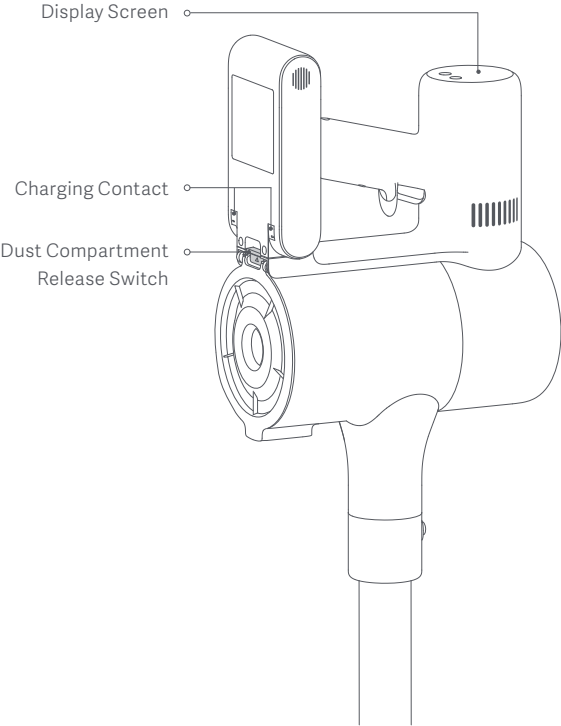
2-in-1 Charging & Storage Mount  
(includes screw × 2, wall plug × 2, and mounting template sticker)



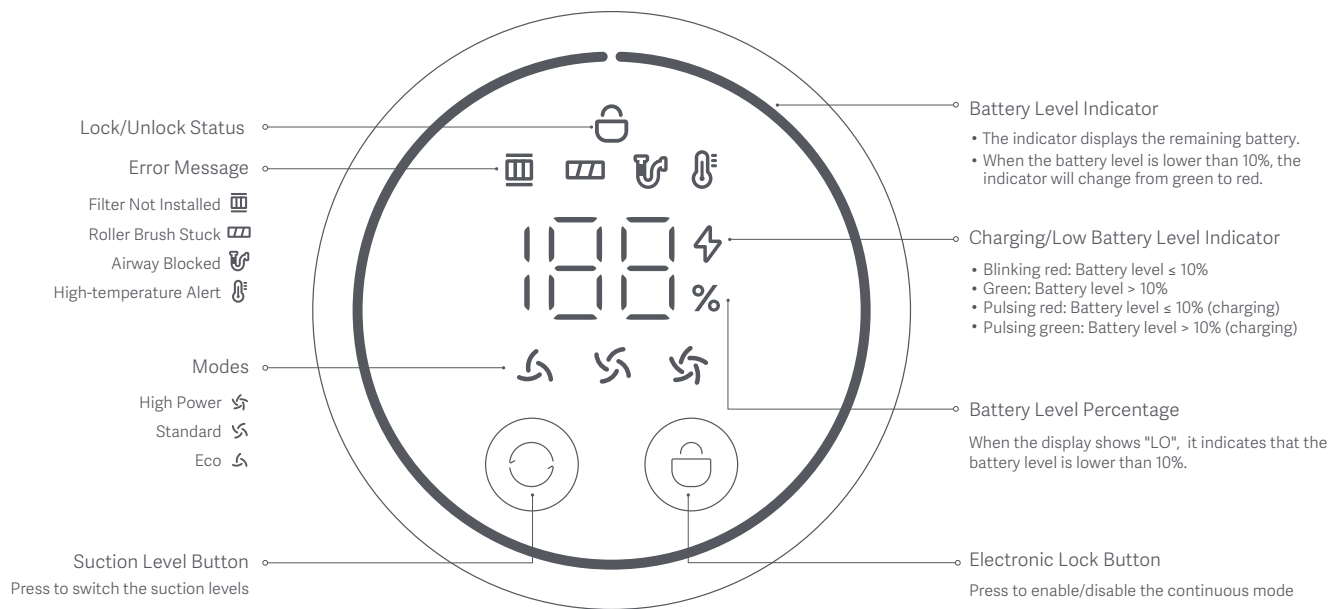
Mop Pad  
(Pre-installed)

Note: Illustrations of product, accessories, and user interface in the user manual are for reference purposes only. Actual product and functions may vary due to product enhancements.

Component Name



## Display Screen

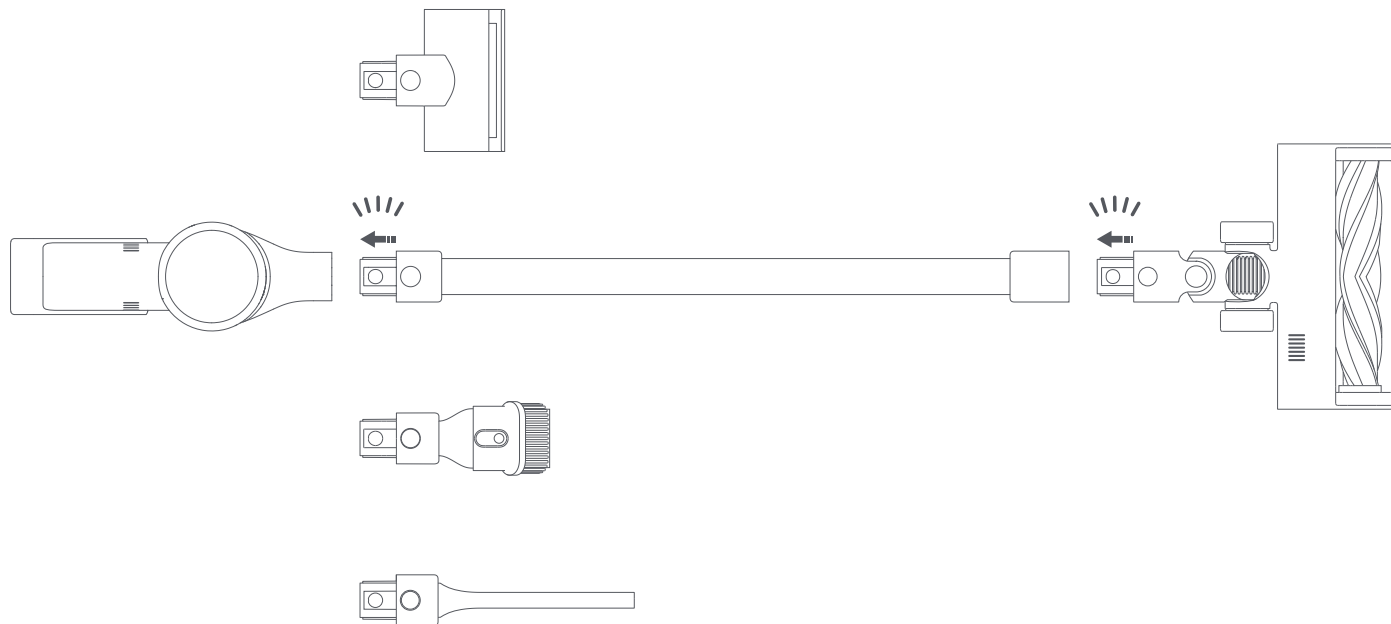


Note: If the vacuum cleaner experiences a malfunction, the display screen will show an error message. For a solution, please refer to the Troubleshooting section.

# How to Install

## Installing the Accessories onto the Vacuum Cleaner

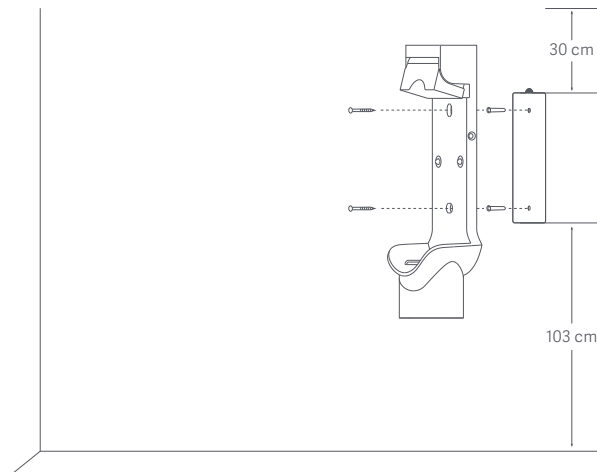
 Insert until it clicks into place



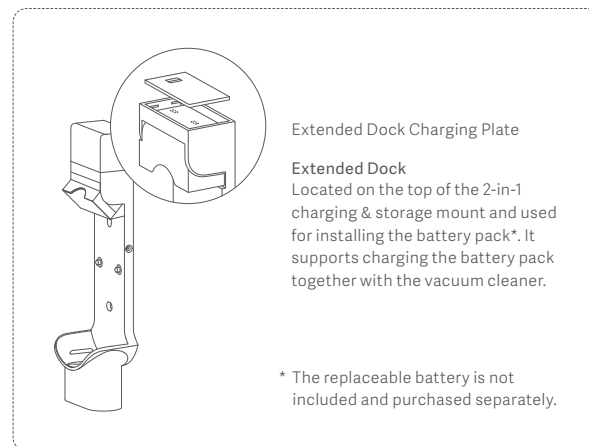
Note: Mini electric brush should not be used with the extension rod.

## Installing the 2-in-1 Charging & Storage Mount

1. The 2-in-1 charging & storage mount should be installed in a cool, dry place with an electrical outlet nearby. Prior to installing, ensure that there are not any wires or pipes in the space directly behind where the mount will be installed.
2. The bottom of the mounting template sticker should be level and at least 1.03 m from the ground, and its top should have at least 30 cm of clearance above it.
3. Use a power drill with an 8 mm drill bit to drill a hole into each hole marker on the mounting template sticker, then insert a wall plug into each hole.
4. Align the mounting holes on the 2-in-1 charging & storage mount to the holes on the wall, then attach the mount to the wall using the included screws.



Recommended Height: At least 1.03 meters from the ground



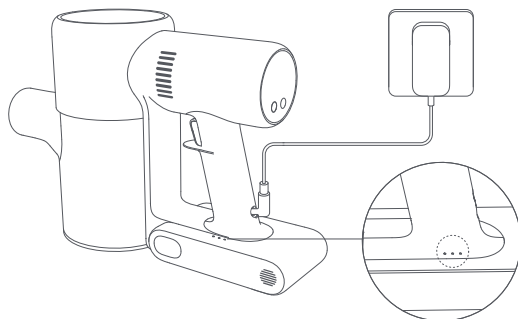


# Charging

## Battery Status Indicator

Note: ○ means off, ● means on, and ● means blinking.

● ● ●	Low battery	● ● ●	Nearly full
● ● ●	Half battery	● ● ●	Fully charged



Battery Status Indicator

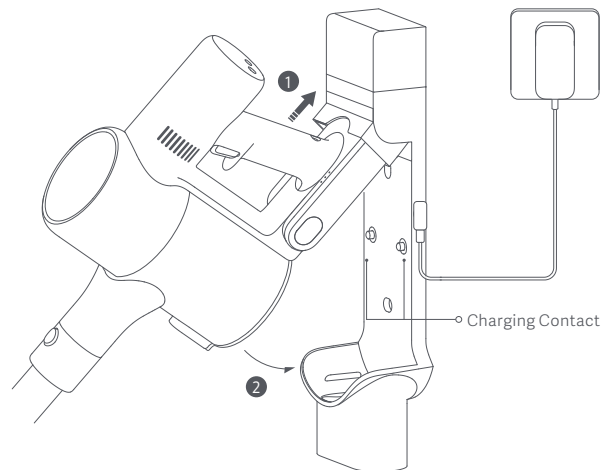
### Charging the vacuum cleaner with the charger

Once the vacuum cleaner is fully charged, the indicator will turn off after 5 minutes, and the vacuum cleaner will then enter the energy-saving mode.

## Display Screen

The number on the display screen represents the current battery level in a percentage during charging. When the number turns into 100, the battery is fully charged.

When the vacuum cleaner is being charged, you can press the power button to wake up the display and check the current charging percentage.




### Charging the vacuum cleaner on the charging mount

#### Notes:

- Fully charge the vacuum cleaner before using it for the first time. This will take about 4 hours.
- The vacuum cleaner cannot be used while charging.
- Vacuuming at the highest suction level for a prolonged period will cause the battery to heat up, which may increase the charging time. Before charging the vacuum cleaner, it is better to cool it down for 30 minutes.

# How to Use

## Switching Suction Levels

Press the button  to cycle through the vacuum cleaner's suction levels of Eco, Standard, and Turbo. The corresponding suction level indicator will be highlighted on the display.

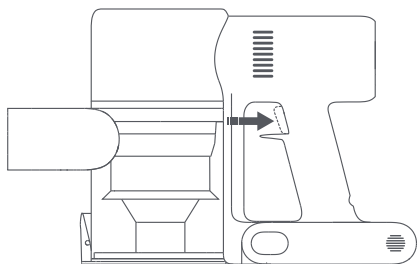
Note: After the vacuum cleaner is turned off and turned back on again, the suction level will be the last used one.

## Working Modes

The vacuum cleaner has two working modes, you can select the desired one based on your cleaning needs.



- Non-continuous Mode

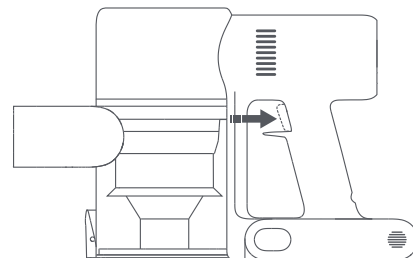
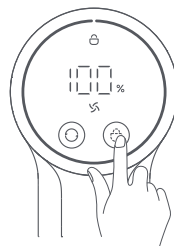
Hold down the power button to start the vacuum cleaner, then release to stop it.



Non-continuous Mode

- Continuous Mode

Press the button  to enable Continuous Mode, then press the power button to turn the vacuum cleaner on. To exit Continuous Mode, press the button . Enabling the Continuous Mode allows the vacuum cleaner to run continuously without having to hold down the power button, which can help release your fingers.



Continuous Mode

Notes:

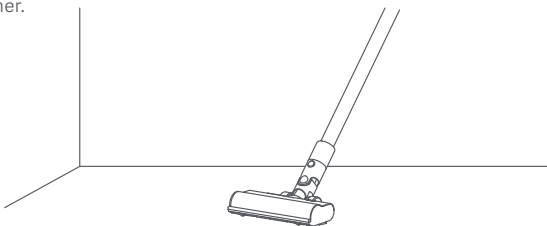
- In Continuous Mode, the vacuum cleaner will enter into standby mode when pressing the power button, and resume running if pressing the button again.
- When the vacuum cleaner keeps in standby mode for more than 10 seconds, its display screen will go off and the vacuum cleaner will then exit the Continuous Mode.

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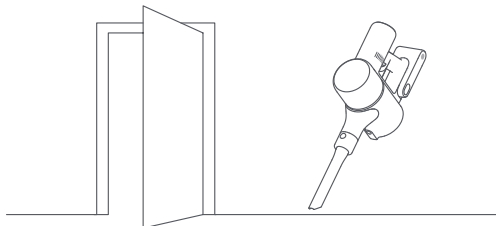
## Using Different Accessories

**High Torque Brush Bar:** For cleaning different types of flooring such as wood, marble, tile, and carpet.

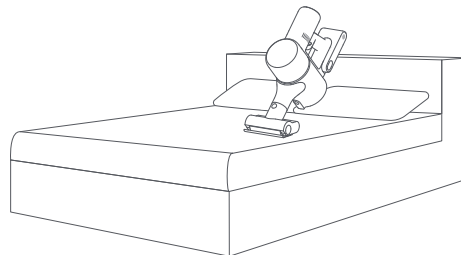
**Note:** The high torque brush bar can be attached directly to the vacuum cleaner.



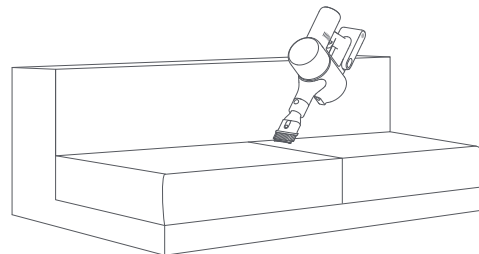
**Crevice Nozzle:** For vacuuming narrow crevices and areas around doors, windows, baseboards, corners, stairs, etc.



**Mini Electric Brush:** For vacuuming dirt, pet hair, and other stubborn debris from sofas, bedding, and other fabric surfaces.



**2-in-1 Brush Nozzle:** For vacuuming curtains, sofas, vehicle interiors, coffee tables, etc.



### Notes:

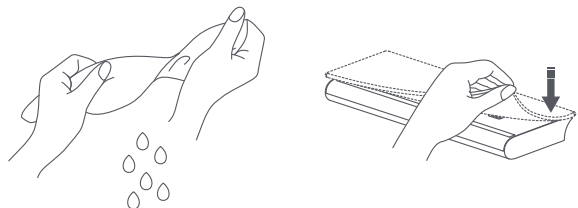
- If any rotating part becomes stuck, the vacuum cleaner may shut off automatically. Remove any trapped foreign objects, then resume use.
- When the high-temperature protection for the battery is triggered, the vacuum cleaner will automatically stop working. Wait until the battery temperature returns to normal, then resume use.

## Using the Mopping Function

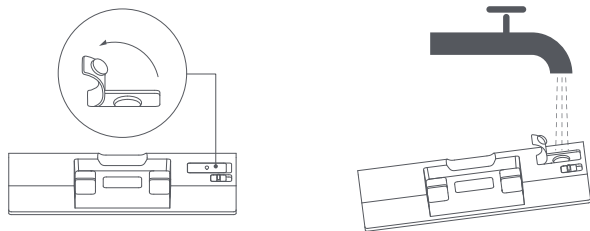
Notes:

- Do not step on the water tank, as this could permanently damage it.
- Heavily soiled floors should be vacuumed prior to mopping for a better result.
- Do not use the mopping function on carpet.
- Do not use any cleaning agents or disinfectants.

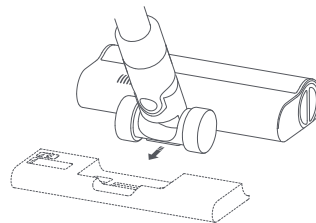
1. Dampen the mop pad and wring out excess water, then attach it securely to the bottom of the water tank.



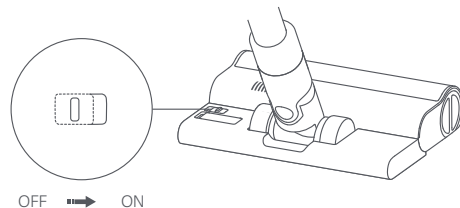
2. Open the water tank plug, add an appropriate amount of clean water, then close the plug.



3. Attach the high torque brush bar to the water tank by lining up the magnets on them until they snap together.



4. This function is designed for vacuuming and wiping down hardwood and tile floors.



Notes:

- The ball valve in the water tank controls how much water is dispensed. The ball is a moving part and may make a rolling sound when starting and stopping. This is normal.
- When not in use, please keep the switch to the OFF position.

# Care & Maintenance

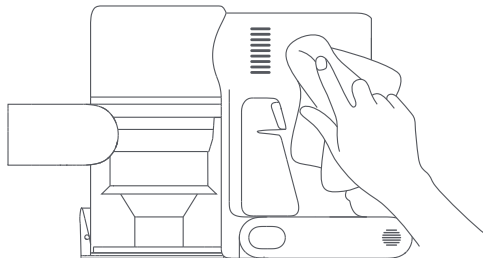
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## Maintenance Precautions

- Always use genuine parts to keep your warranty from being voided.
- If the filter, extension rod, or high torque brush bar becomes clogged, the vacuum cleaner will stop working shortly. To restore its functionality, clean the clogged component.
- If the vacuum cleaner will not be used for an extended period, fully charge it and disconnect it from the power then store it in a cool, low-humidity environment away from direct sunlight. To avoid over-discharging the battery, recharge the vacuum cleaner at least once every three months.

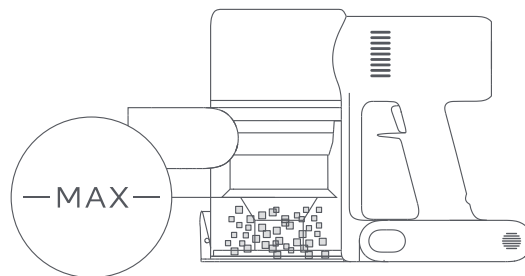
## Cleaning the Vacuum Cleaner

Wipe the vacuum cleaner with a soft, dry cloth.

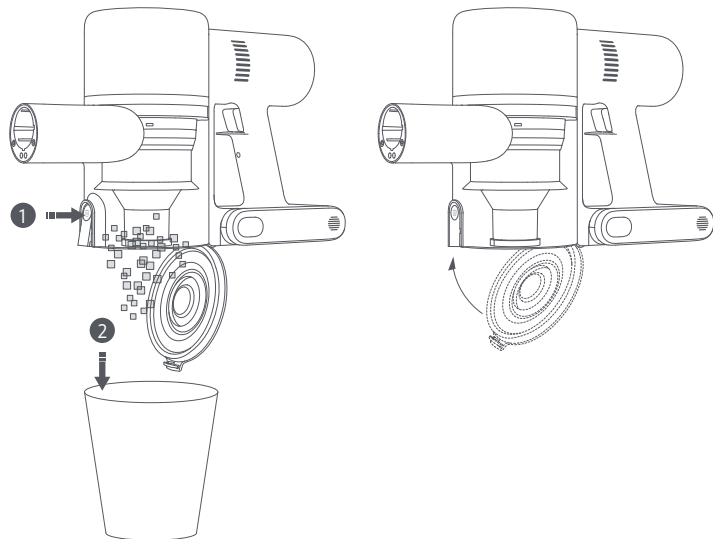


## Cleaning the Dust Compartment, Pre-filter, and Cyclone Assembly

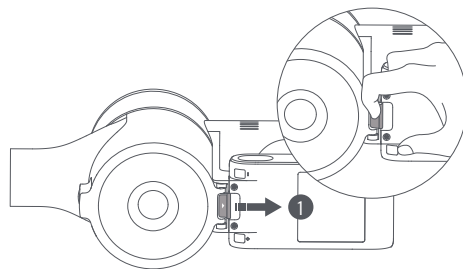
1. The vacuum cleaner's cleaning ability will be reduced if the dust compartment is filled to the "MAX" mark. To regain performance, empty the dust compartment in a timely manner. Before emptying the compartment, make sure the vacuum cleaner is disconnected from the power, and do not press its power button.



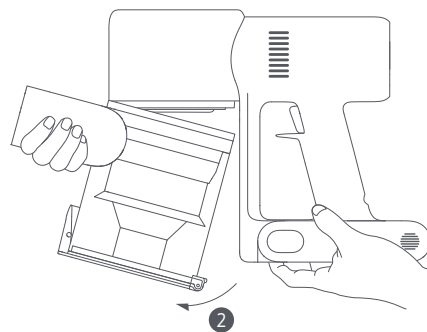
2. Press the dust compartment bottom cover release button, then empty the contents.



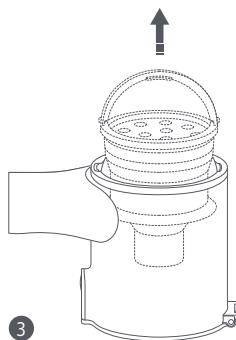
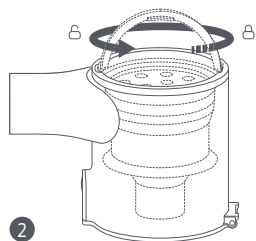
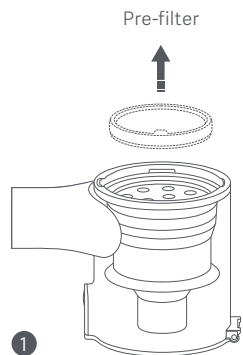
3. Pull the dust compartment release switch in the direction illustrated in image 1, then remove the dust compartment from the vacuum cleaner as illustrated in image 2.



Dust Compartment Release Switch



4. Remove the pre-filter first, then lift the handle of the cyclone assembly and turn to counterclockwise until it stops, then pull to lift out the cyclone assembly.



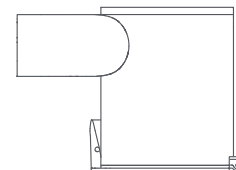
5. Rinse the pre-filter, cyclone assembly, and dust compartment with water until they are clean, then set each component aside to thoroughly dry for at least 24 hours.



Pre-filter



Cyclone Assembly

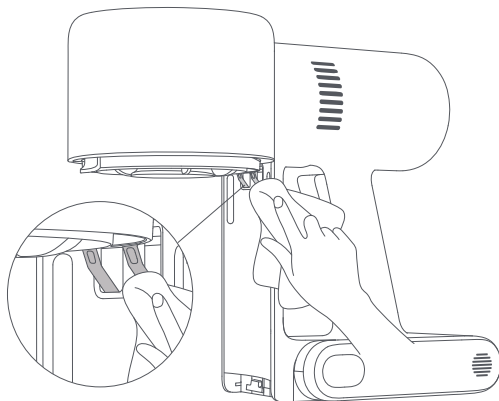


Dust Compartment

Notes:

- The dust compartment should be rinsed out at least once a month.
- The pre-filter and cyclone assembly should be cleaned once every 3 to 4 months.

6. Wipe the contact points of the vacuum cleaner with a soft dry cloth if they are dirty.

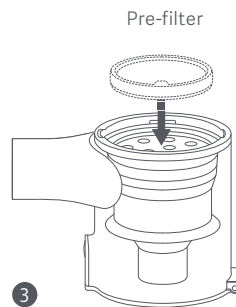
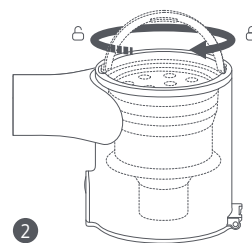
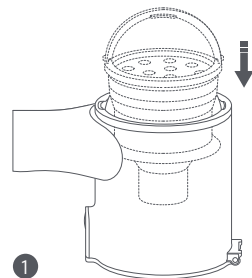


Notes:

- Do not use detergents, polishes, or air fresheners to clean the dust compartment.
- Do not clean the dust compartment, pre-filter, or cyclone assembly in a dishwasher or washing machine, nor attempt to dry any component in a tumble dryer, oven, microwave, or near an open fire.

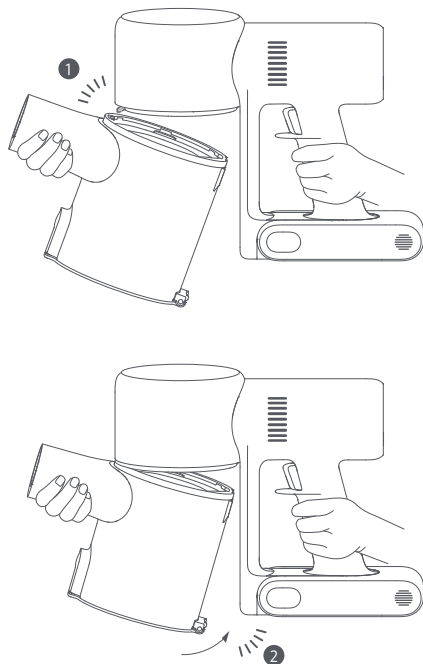
## Installing the Dust Compartment, Pre-filter, and Cyclone Assembly

1. Insert the cyclone assembly vertically into the dust compartment, and make sure that the handle of the cyclone assembly line up with the slot on the left side of the dust compartment. Turn the handle clockwise until it locks, then flip the handle down.
2. Place the pre-filter with its front side facing up into the cyclone assembly.





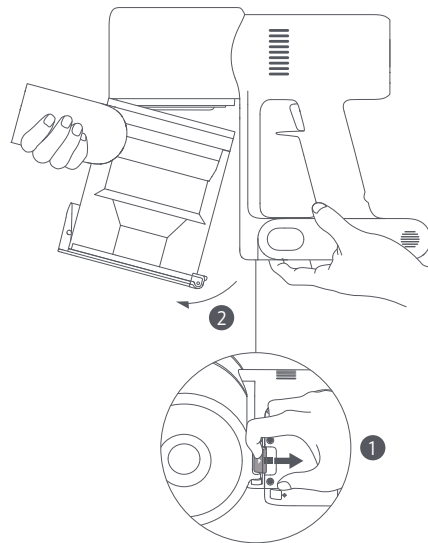
3. Slightly tilt the dust compartment so its slot aligns with the clip on the vacuum cleaner. Then gently push the dust compartment until it clicks into place.



Insert until it clicks into place

## Cleaning the Filter

1. Remove the dust compartment as shown in the figure.

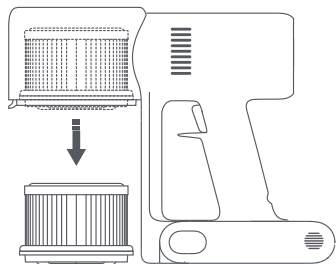


Dust Compartment Release Switch

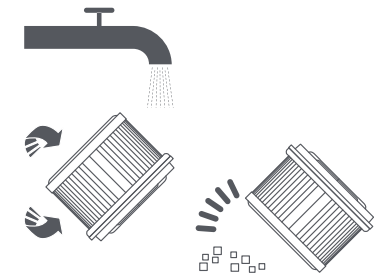
### Notes:

- It is recommended to clean the filter once every 4 to 6 months.
- It is recommended to replace the filter once every 6–12 months according to the actual using condition of the filter.

2. Remove the filter from the vacuum cleaner by pulling it down in the direction shown in the figure.



3. Clean the filter with clean water. Make sure you rotate the filter 360° to thoroughly remove all dust caught in the filter. Lightly tap the filter several times to remove any excess dirt.



Notes:

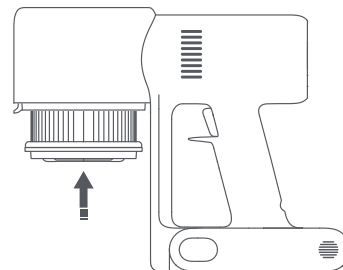
- Only use clean water to clean the filter. Do not use detergent.
- Do not attempt to clean the filter with a brush or finger.

4. Allow the filter to thoroughly dry for at least 24 hours.

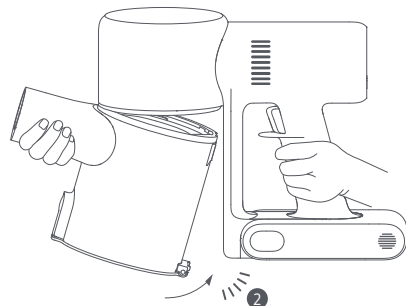
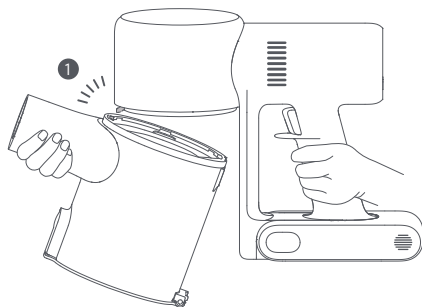


### Installing the Filter

1. Insert the filter into the vacuum cleaner and gently press down, as illustrated.



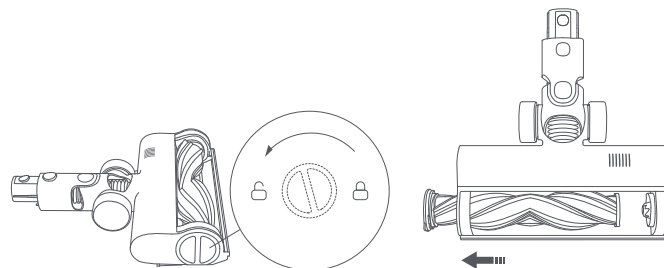
2. Reinstall the dust compartment.



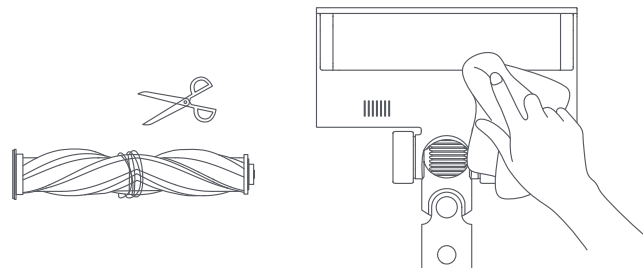
Insert until it clicks into place

## Cleaning the High Torque Bush Bar

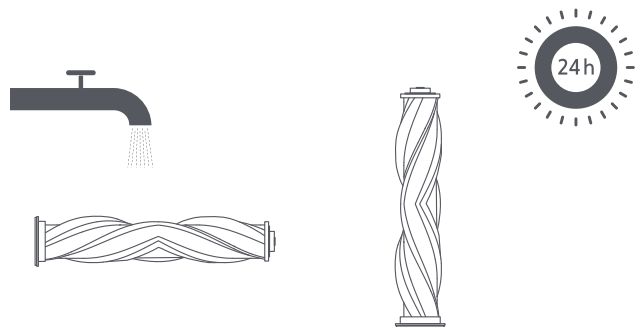
1. Turn the lock counterclockwise until it stops, then remove the roller brush from the high torque brush bar.





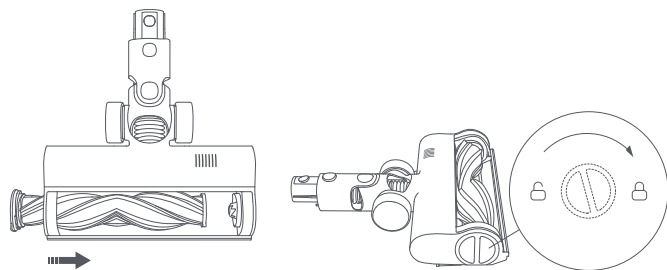
2. Use scissors to cut and pick out any hair or other debris tangled around the roller brush. Wipe away excess dust from the slot and clear plastic cover using a dry cloth or paper towel.



3. After extended use, the roller brush may become dirty and should be washed. After washing, allow the roller brush to dry thoroughly by standing it upright in a well-ventilated area for at least 24 hours.

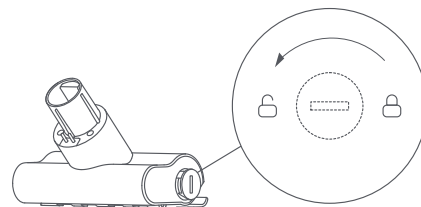


4. Make sure the roller brush is completely dry, and then align the lock on the top of the roller brush with  to reinsert it. Turn the lock clockwise to  to install the roller brush in place.

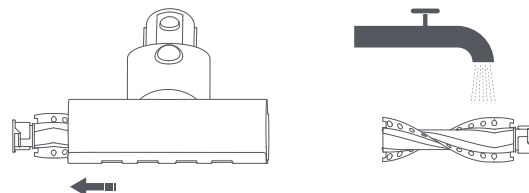


## Cleaning the Mini Electric Brush

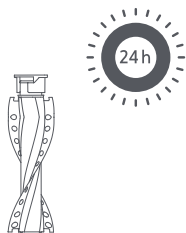
1. Use a proper tool to turn the lock counterclockwise until you hear a click.



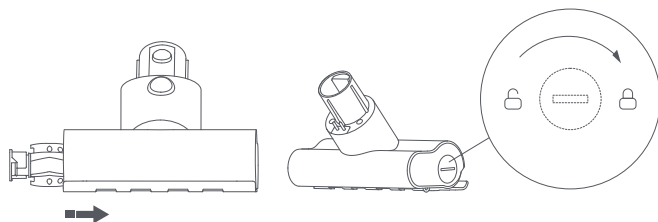
2. After unlocking the roller brush, remove it from the mini electric brush, then rinse and clean the roller brush.



3. After washing, allow the roller brush to dry thoroughly by standing it upright in a well-ventilated area for at least 24 hours.

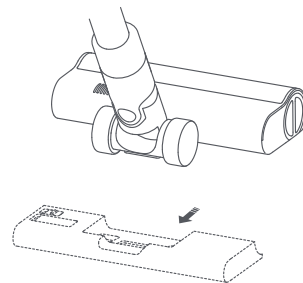


4. Once the roller brush is dry, reinstall it by following the disassembly steps in reverse.

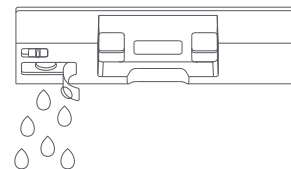


## Cleaning the Water Tank and Mop Pad

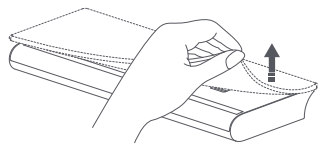
1. Slide the water tank down to detach it from the high torque brush bar.



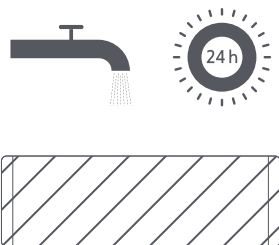
2. Empty the water tank.



3. Remove the mop pad from the water tank.



4. Clean and dry the mop pad.



#### Notes:

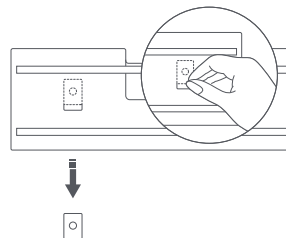
- When the vacuum cleaner is charging or not in use, remove the water tank and drain any remaining water to prevent mildew or lingering odor.
- After mopping, remove the mop pad and clean it to avoid blocking the water outlet with dirty water.
- A worn or damaged mop pad that no longer sticks to the water tank should be replaced to ensure optimal cleaning performance.

## Water Dispenser Filter

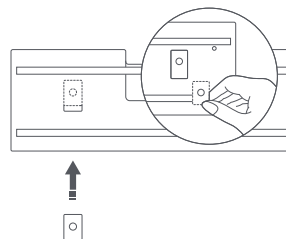
The water dispenser filter should be replaced if the water tank dispenses water too slowly or becomes clogged.

To ensure optimal mopping effectiveness, it is recommended to replace water dispenser filters once every 3 to 6 months depending on water quality and frequency of use.

1. Use your fingers to slide out old water dispenser filters on the left and right sides of each slot.



2. Insert the new water dispenser filters and check to ensure they are installed correctly.

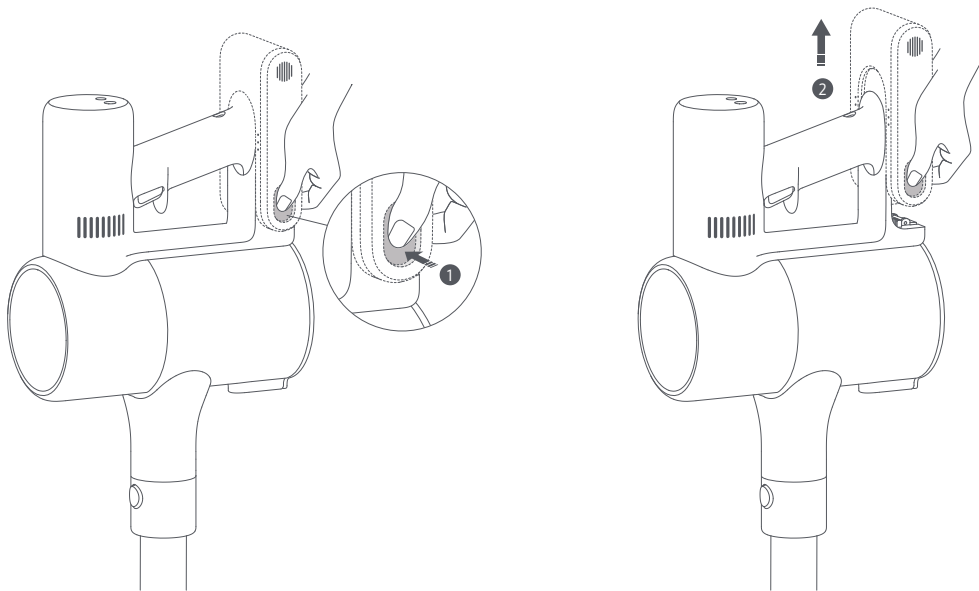


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## Battery Pack

The vacuum cleaner contains a removable rechargeable lithium-ion battery pack which has a limited number of recharge cycles. After extended use, the battery pack may no longer hold a charge. If this happens, it means the battery pack has reached the end of its life cycle and needs to be replaced.

1. Press down the battery pack release button and slide the battery pack to the right, as illustrated, to remove it.
2. Install the new battery pack.



# Specifications

Cordless Vacuum Cleaner			
Model	B207	Rated Voltage	25.2 V ---
Charging Voltage	30.8 V ---	Battery Capacity	3000 mAh (Nominal Capacity) 2800 mAh (Rated Capacity)
Rated Power	425 W	Dust Compartment Capacity	0.6 L
Charging Time	Approx. 4 hours	Net Weight	1.7 kg
Item Dimensions	1286 × 214 × 256 mm	Net Weight (with Accessories)	4.2 kg
High Torque Brush Bar		Mini Electric Brush	
Model	VMH1	Model	VTV104B
Rated Power	40 W	Rated Power	20 W
Rated Voltage	25.2 V ---	Rated Voltage	25.2 V ---
Charger			
Manufactured by	Zhongshan Baolijin Electronic Co., Ltd.	Average Active Efficiency	87.5%
Model	BLJ24W308080P-V	Efficiency at Low Load (10%)	77.9%
Input	100–240 V ~ 50/60 Hz 0.8 A	No-load Power Consumption	0.10 W
Output	30.8 V --- 0.8 A		
Rechargeable Lithium-ion Battery Pack			
Model	V2210-7S1P-BCA/V2210-7S1P-BWA	Nominal Capacity	3000 mAh
Nominal Voltage	25.2 V ---	Rated Capacity	2800 mAh
Energy	70.56 Wh		



# Regulatory Compliance Information

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## EU Declaration of Conformity



We, Dreame (Tianjin) Information Technology Co., Ltd., hereby declare that this equipment is in compliance with the applicable Directives and European Norms, and amendments. The full text of the EU declaration of conformity is available at the following internet address:

<http://www.mi.com/global/service/support/declaration.html>

For detailed e-manual, please go to [www.mi.com/global/service/userguide](http://www.mi.com/global/service/userguide)

## WEEE Information



All products bearing this symbol are waste electrical and electronic equipment (WEEE as in directive 2012/19/EU) which should not be mixed with unsorted household waste. Instead, you should protect human health and the environment by handing over your waste equipment to a designated collection point for the recycling of waste electrical and electronic equipment, appointed by the government or local authorities. Correct disposal and recycling will help prevent potential negative consequences to the environment and human health. Please contact the installer or local authorities for more information about the location as well as terms and conditions of such collection points.

## Battery Safety Precautions





- The lithium-ion battery pack contains substances that are hazardous to the environment. Before disposing of the vacuum cleaner, please first remove the battery pack, then discard, or recycle it in accordance with local laws and regulations of the country or region it is used in.
- Under abusive conditions, liquid may be ejected from the battery. Avoid contact with liquid, as it may cause irritation or burns. If contact occurs, flush with water. If liquid contacts eyes, seek medical help.

# Troubleshooting

Issue	Possible Cause	Solution
The vacuum cleaner does not work.	It is out of battery or has low battery.	Fully charge the vacuum cleaner, then resume use.
	It enters into overheat protection mode triggered by a blockage.	Clear any blockages and restart the vacuum cleaner when it cools down.
	Its suction opening or airway passage is blocked.	Clear any blockages from suction opening or airway passage.
The suction power reduces.	The dust compartment is full and/or the filter is clogged.	Empty the dust compartment and clean the filter.
	The high torque brush bar, the extension rod, or other parts are blocked.	Clear any blockages from the high torque brush bar, the extension rod, or other parts.
The motor makes a strange noise.	The main suction opening or the extension rod is blocked.	Clear any blockages in the main suction opening or the extension rod.
The first indicator is red after turning on the vacuum cleaner.	Battery pack is damaged.	Please contact after-sales service to arrange maintenance.
The first indicator blinks red when charging the vacuum cleaner.	The charger is incompatible.	Only use the original charger to charge the vacuum cleaner.
The battery indicator does not light up while charging.	The charger is not connected to the vacuum cleaner.	Make sure the charger is plugged in correctly.
	The battery is fully charged and went into sleep mode.	The vacuum cleaner can be used normally.
	If the problem still persists after ruling out the above two possibilities, please contact after-sales service for help.	
The battery charges slowly.	The battery temperature is too low or too high.	Wait until the battery temperature normalizes, then resume use.
The water tank does not dispense water, or dispenses water slowly.	The water dispenser filter is clogged.	Clean or replace the water dispenser filter.
	The mop pad is dirty.	Clean or replace the mop pad.

# Error Icon

If the vacuum cleaner is not working properly, the screen display will show an error message. Please refer to the table below to find your solution based on the error message.

Error Icon	Error Message	Solution
	Airway Blocked	Check if any blockages caught in the dust compartment, extension rod, and/or high torque brush bar.
	Roller Brush Stuck	Refer to "Cleaning the High Torque Brush Bar" in the Care & Maintenance section for directions on how to remove hair and other debris caught in the roller brush.
	High-temperature Alert	Wait until the battery temperature normalizes before resuming use.
	Filter Not Installed	Ensure that the filter and pre-filter are installed correctly.
If one of the error codes from E0 to E4 appears on the display, please contact the after-sales service team for repair.		

# WARRANTY NOTICE

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THIS WARRANTY GIVES YOU SPECIFIC RIGHTS, AND YOU MAY HAVE OTHER RIGHTS CONVEYED BY LAWS OF YOUR COUNTRY, PROVINCE OR STATE. INDEED, IN SOME COUNTRIES, PROVINCES OR STATES, CONSUMER LAW MAY IMPOSE A MINIMUM WARRANTY PERIOD. OTHER THAN AS PERMITTED BY LAW, XIAOMI DOES NOT EXCLUDE, LIMIT OR SUSPEND OTHER RIGHTS YOU MAY HAVE. FOR A FULL UNDERSTANDING OF YOUR RIGHTS WE INVITE YOU TO CONSULT THE LAWS OF YOUR COUNTRY, PROVINCE OR STATE.

## 1. LIMITED PRODUCT WARRANTY

XIAOMI warrants that the Products are free from defects in materials and workmanship under normal use and use in accordance with the respective Product user manual, during the Warranty Period.

The duration and conditions related to the legal warranties are provided by respective local laws. For more information about the consumer warranty benefits, please refer to Xiaomi's official website <https://www.mi.com/en/service/warranty/>.

Xiaomi warrants to the original purchaser that its Xiaomi Product will be free from defects in materials and workmanship under normal use in the period mentioned above.

Xiaomi does not guarantee that the operation of the Product will be uninterrupted or error free.

Xiaomi is not liable for damages arising from non-compliance with the instructions related to the use of the Product.

## 2. REMEDIES

If a hardware defect is found and a valid claim is received by Xiaomi within the Warranty Period, Xiaomi will either (1) repair the product at no charge, (2) replace the product, or (3) refund the Product, excluding potential shipping costs.

## 3. HOW TO OBTAIN WARRANTY SERVICE

To obtain warranty service, you must deliver the Product, in its original packaging or similar packaging providing an equal degree of Product protection, to the address specified by Xiaomi. Except to the extent prohibited by applicable law, Xiaomi may require you to present proofs or proof of purchase and / or comply with registration requirements before receiving warranty service.

## 4. EXCLUSIONS AND LIMITATIONS

Unless otherwise stipulated by Xiaomi, this Limited Warranty applies only to the Product manufactured by or for Xiaomi and identifiable by the trademarks, trade name or "Xiaomi" or "Mi" logo.

The Limited Warranty does not apply to any (a) Damage due to acts of nature or God, for example, lightning strikes, tornadoes, flood, fire, earthquake or other external causes; (b) Negligence; (c) Commercial use; (d) Alterations or modifications to any part of the Product; (e) Damage caused by use

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with non-Xiaomi products; (f) Damage caused by accident, abuse or misuse; (g) Damage caused by operating the Product outside the permitted or intended uses described by Xiaomi or with improper voltage or power supply; or (h) Damage caused by service (including upgrades and expansions) performed by anyone who is not a representative of Xiaomi.

It is your responsibility to backup any data, software, or other materials you may have stored or preserved on the product. It is likely that the data, software or other materials in the equipment will be lost or reformatted during the service process, Xiaomi is not responsible for such damage or loss. No Xiaomi reseller, agent, or employee is authorized to make any modification, extension, or addition to this Limited Warranty. If any term is held to be illegal or unenforceable, the legality or enforceability of the remaining terms shall not be affected or impaired.

Except as prohibited by laws or otherwise promised by Xiaomi, the after-sales services shall be limited to the country or region of the original purchase.

Products which were not duly imported and/or were not duly manufactured by Xiaomi and/or were not duly acquired from Xiaomi or a Xiaomi's official seller are not covered by the present warranties. As per applicable law you may benefit from warranties from the non-official retailer who sold the product. Therefore, Xiaomi invites you to contact the retailer from whom you purchased the product.

The present warranties do not apply in Hong Kong and Taiwan.

## 5. IMPLIED WARRANTIES

Except to the extent prohibited by applicable law, all implied warranties (including warranties of merchantability and fitness for a particular purpose) will have a limited duration up to a maximum duration of this limited warranty. Some jurisdictions do not allow limitations on the duration of an implied warranty, so the above limitation will not be applied in these cases.

## 6. DAMAGE LIMITATION

Except to the extent prohibited by applicable law, Xiaomi shall not be liable for any damages caused by accidents, indirect, special or consequential damages, including but not limited to loss of profits, revenue or data, damages resulting from any breach of express or implied warranty or condition, or under any other legal theory, even if Xiaomi has been informed of the possibility of such damages. Some jurisdictions do not allow the exclusion or limitation of special, indirect, or consequential damages, so the above limitation or exclusion may not apply to you.

## 7. XIAOMI CONTACTS

For customers, please visit the website: <https://www.mi.com/en/service/warranty/>

The contact person for the after-sale service may be any person in Xiaomi's authorized service network, Xiaomi's authorized distributors or the final vendor who sold the products to you. If in doubt please contact the relevant person as Xiaomi may identify.

- For further information, please go to [www.mi.com](http://www.mi.com)  
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